

Emails directly from SAP processing

Communication with business partners would be unthinkable without email. This is where i.mail comes in, available in both inbound and outbound versions. With the outbound version, it goes without saying that generated quotes, order confirmations, invoices, reminders, credit notes and similar documents can be sent directly from the SAP system by email. Based on the already established print routine, i.mail allows the required document/form to be attached directly to an email.

Without leaving the transaction, users can immediately enter an email text and send this email directly or at a later time. They can compose an individual text for the email or access standard text modules. This makes sending emails directly from SAP flexible and customisable. With the outbound variant, users can manually attach incoming emails to the corresponding SAP documents so that they can then be accessed directly from the assigned document. Multiple assignments are possible, as is automated assignment based on keywords (specific to i.connect). An email preview in SAP supports filing and quick checks.

The advantages of using i.mail:

- ✓ Quickly productive application
- ✓ Well-organised workspaces
- ✓ Acceleration and reduction of workload
- ✓ Customisable
- ✓ Use of i.mail within existing SAP transactions or with INIT's SAP add-ons
- ✓ SAP integration



Standard features

- Call via SAP standard transactions
- Sales, purchasing, finance, collective transaction
- Predefined email types with individual templates
- Checking emails and their suitability for sending
- Calling up the email history
- Automatic emailing
- Specifying suggested email recipients (REC, CC, BCC)
- Automatic text generation (email body, subject line)
- Document preview and attachment of additional documents
- Individual emailing via i.mail interface
- Selection of possible email recipients
- Individual addition to the cover letter/subject line
- Extension of attachments to include all documents stored for the object (archive link, manually attached documents)



Modules

- i.connect
- Finance area
- Sales area
- Service area
- Materials management area



Technology and requirements

- SAP ECC 6.0
- SAP Connect
- SAP Workflow (rudimentary)